

## Job Description

<b>Company</b>	Course5 Intelligence
<b>Position Title</b>	Senior Executive
<b>Reporting to</b>	Associate Manager
<b>Schedule</b>	Full-Time
<b>Work Location</b>	Bangalore

### OVERVIEW

#### Course5 Intelligence

We enable organizations to make the most effective strategic and tactical moves relating to their customers, markets, and competition at the rapid pace that the digital business world demands. Founded in 2000, our business areas include Applied AI, Big Data Analytics, Digital Transformation and Analytics. Rapid advances in Artificial Intelligence and Machine Learning technology have enabled us to create disruptive technologies and accelerators under our Course5 Intelligence suites that combine analytics, digital, and research solutions to provide significant and long-term value to our clients. More information can be found at [www.course5i.com](http://www.course5i.com)

#### Global Offices

United States | United Kingdom | United Arab of Emirates | India | Singapore

#### Job Summary:

We are looking for an experienced cloud engineer to work with our team to develop, implement, optimize, and maintain cloud-based solutions. You will be responsible for deploying, maintaining existing server, educating teams on new cloud initiatives, and ensuring the security of the cloud infrastructure. He should be able to identify the most optimal cloud-based solutions for our clients and maintain cloud infrastructures in accordance with best practices and company security policies. A top-notch cloud engineer should have excellent troubleshooting skills, stay current with industry trends, and should be a team player.

#### Job Responsibilities:

- Responsibilities include:
- Collaborating with engineering and development teams to evaluate and identify optimal cloud solutions.
- Modifying and improving existing systems.
- Educating teams on the implementation of new cloud technologies and initiatives.
- Designing, developing, and deploying modular cloud-based systems.
- Developing and maintaining cloud solutions in accordance with best practices.
- Ensuring efficient functioning of data storage and processing functions in accordance with company security policies and best practices in cloud security.
- Identifying, analyzing, and resolving infrastructure vulnerabilities and application deployment issues.
- Regularly reviewing existing systems and making recommendations for improvements.
- Interacting with clients, providing cloud support, and making recommendations based on client needs.
- Maintenance and administration of Server/Cloud Infrastructure and related computing environments including systems software, applications software, hardware, and configurations, Office 365, WSUS, Monitoring of Core Devices
- Configuration, management and maintenance of Server/Cloud infrastructure including AD, File Server, DNS, DHCP, WSUS, Backup, Monitoring.
- Core Device monitoring and optimization

- Website, SSL certificate and domain management.
- Management of user accounts and on-boarding and off-boarding of employees.
- Protecting data, software, and hardware by coordinating, planning and implementing Server security measures.
- Maintenance, configuration, and monitoring of devices and security using Intune device management (MDM) within Azure.
- Monitoring and configuration of Exchange online security settings.
- Organization and scheduling of upgrades and maintenance for systems with minimal downtime.
- Configuration, monitoring and maintenance of backup and replication routines, including documentation and testing.
- Organization, configuration and implementation of regular disaster recovery fire drills, with regular review of the procedure and documentation.
- System and Service monitoring.
- Proactive identification of issues and production of solutions/proposals that address these issues.
- Maintenance of equipment inventory and records/logs of repairs and fixes.
- Troubleshooting, diagnosing, and resolving hardware, software, and other network and system problems.
- Provision of technical support for all offices and employees (some out of hours/weekend/holiday support may be required).
- Creation and maintenance of IT related documentation and training material.
- Keep up to date with new technology, potential security vulnerabilities and resolution methods.
- The role also includes the opportunity to research, recommend, develop and implement Information Security Management processes, controls and reporting with the aim of promoting security policy compliance, achieving industry standard security certification and following best practice
- Cloud Infra includes AWS, Azure, GCP.

### Requirements & Qualifications

- At least 3 years of experience in the field of cloud computing
- Azure, AWS, and GCP certifications preferred
- Troubleshooting and analytical skills.
- Good communication and collaboration skills.
- Client management skills.

Course5 is proud to be an equal opportunity employer. We are committed to equal employment opportunity regardless of race, color, religion, sex, sexual orientation, age, marital status, disability, gender identity, etc. If you have a disability or special need that requires accommodation, please keep us informed about the same at the hiring stages for us to factor necessary accommodations.

**GREAT**  
People • Culture • Experience

